



## Returned Merchandise Authorization (RMA)

Complete all sections below and return to [warranty@airiabrands.com](mailto:warranty@airiabrands.com), along with any required documentation.

Terms of Authorization	
Merchandise Damaged in Shipping – (Shipments sent PPD or PPD & Charge)	
<ul style="list-style-type: none"> <li>Airia must be notified of damage within 3 business days of receipt of delivery</li> <li>Photos of damaged packaging, merchandise and delivery receipt(s) must be returned with this RMA form</li> </ul>	
Returning Merchandise to Airia	
<ul style="list-style-type: none"> <li><b>DO NOT return merchandise unless instructed to do so as we will provide direction if your RMA is approved</b></li> </ul>	

Wholesaler Information			
Wholesaler Name:		Contact Name:	
Address:		Contact Phone #:	
City:		Email:	
Province/State:		Today's Date:	
Postal/Zip Code:			
Company and contact name of person that returned merchandise ( <i>if applicable</i> ):			

Reason for RMA	
<input type="checkbox"/> Warranty	<input type="checkbox"/> Shipping Damage
<input type="checkbox"/> Airia Error	
What is the issue? _____	
How was this diagnosed? _____	

Order Information							
Original PO #	Replacement PO #	Stock Code	Qty	Model # & Serial #	Airia Tech Support Ticket #	Internal Use Only (sell price)	Internal Use Only (list price)
Additional Information:							
Credit <input type="checkbox"/> or Reorder: <input type="checkbox"/>							

Ship to address (if different than above):	Company Name:
Address:	Contact Name:
City:	Contact #:
Province/State:	Postal/Zip Code:

Internal Use Only			
Date RMA Rec'd:		RMA#:	
Original Sales Order #:		Invoice to be Credited:	
New Sales Order #:		Credit Note #:	
Return Req'd:		RMA processed by:	